

Unmanageable Residents

Highlights	Policy Statement
Abusive, Hostile, Assaultive, Unmanageable Residents	<p>Each resident will be provided with a safe place of residence.</p> <p style="text-align: center;">Policy Interpretation and Implementation</p> <ol style="list-style-type: none">1. Should a resident's behavior become abusive, hostile, assaultive, or unmanageable in any way that would jeopardize his or her safety or the safety of others, the Nurse Supervisor/Charge Nurse must immediately:<ol style="list-style-type: none">a. Provide for the safety of all concerned (i.e., move resident, equipment, etc.);b. Notify the resident's Attending Physician for instructions;c. Notify the Director of Nursing Services; andd. Notify the resident's legal representative.
Use of Restraints	<ol style="list-style-type: none">2. The Director of Nursing Services has the authority to order emergency restraint use in accordance with our facility's established restraint policy.
Use of Law Enforcement Agencies	<ol style="list-style-type: none">3. Should the resident pose an immediate danger, or become violent or beyond the control of the facility, local law enforcement agencies may be called for assistance.
Personal Safety	<ol style="list-style-type: none">4. Every effort shall be made to calm the resident. However, personal safety must always be considered.
Discharge of Unmanageable Residents	<ol style="list-style-type: none">5. Unmanageable residents may not be retained by the facility. Discharge proceedings will be implemented as instructed by the Attending Physician or Medical Director in accordance with current laws and regulations governing such discharges.
Documenting Incident	<ol style="list-style-type: none">6. Complete documentation of the incident must be recorded in the resident's medical record and an incident report must be filed with the Administrator.